



RETURN FORM

Order information:

Order no: _____ Customer no: _____

Name: _____

Information about returned items: _____ Date: _____

| Article no | Name | Colour | Size | Pcs | Reason for return |
|------------|-------|--------|-------|-------|-------------------|
| _____ | _____ | _____ | _____ | _____ | _____ |
| _____ | _____ | _____ | _____ | _____ | _____ |
| _____ | _____ | _____ | _____ | _____ | _____ |
| _____ | _____ | _____ | _____ | _____ | _____ |

Reason for return

- 11 Too small
- 12 Too large
- 15 Regret the purchase
- 16 Not what I expected - model
- 17 Not what I expected – colour
- 18 Not what I expected – quality
- 19 Not what I expected - shape
- 20 Delayed delivery
- 21 Wrong item delivered
- 32 Damaged product
- 51 Other reason

Comment: _____

CHANGE TO ANOTHER SIZE OR MODEL:

For technical reasons, we can not offer the option to exchange goods via this return form. We therefore ask you to order the desired new articles at www.ossoami.com. Then – fill in this return form, pack the goods safely and return the parcel (see address below). You pay for the return shipping. Remember to keep the shipping receipt in case something happens with your parcel on the way.

SATISFIED CUSTOMER GUARANTEE

Our ambitions to deliver quality goods and great customer satisfaction are high. We will do our best to make you a happy customer!

At Ossoami you always have the right to return your goods within 14 days. This is subject to the products being unused and in original condition. *Do not remove hangtags until you have decided to keep the item.*

RETURN ADDRESS

Ossoami AB c/o SPEED Logistics
Almenäsvägen 10
506 32 Borås
Sweden

REFUND:

We normally refund returned goods within a week after the parcel arrives to our warehouse, but no later than 30 days. The refund is made via the same payment method that was used on the original order.